

March 11, 2007

RE: Pet Express Concierge  
Brian Claybaugh owner  
2814 22nd Str East  
Palmetto, Fl 34221

I am so excited that Pet Express has been nominated Small Business of the Year :)

My name is Melody and I have used Pet Express for at least 4 years. I found them through the yellow pages. When I first talked to Brian Claybaugh, the owner he sounded extremely nice and professional on the phone. I am very picky of who takes care of my pet. He came out to the house and picked up my dog and has been grooming her ever since. We have a great rapport to the point where I feel comfortable leaving my house key for him when I cannot be home while he takes my dog to groom. He has called me on many occasions just to see how I am or my dog Ari. Ari had a cancer a couple of months ago and Brian was always checking in on her.

I hope Pet Express gets Small Business of the year. They certainly deserve a paws up from us :)

Sincerely

*Melody Carpenter*  
Melody Carpenter