

Edward & Dorothea Carrick

March 4, 2007

Pet Express Concierge
P.O. Box 10422
Bradenton, Florida 34282

Dear Brian,

It is almost a year since we starting using your services. When Ed fell and could no longer walk our Black Lab I tried to walk her in my walker. The people at work thought I was crazy and I should get a dog walker. Thankfully we found you and I was able to keep my promise to Ed not to give away his dog.

In November when she got sick and died the care and compassion that you show her and us during that time went way above what I thought a dog walker does.

Ed was totally depressed at the loss of his dog. Thanks to your help in finding Sam at the Animal Shelter, Ed is happy again and has a company when I am at work.

I was concerned at first at the cost of your service, but the care that you and your staff give to the animals is wonderful. The real value of your service is the sunshine you give every day with your visit to the owners of the pets. In our case, Ed looks forward to your visit every day, as much as Sam. Thank you for allowing us to keep our furry children and knowing that they are being cared for.

Thank you for the service you perform and keep up the good work.

Sincerely,

Dot Carrick

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