

March 2, 2007

Re: Pet Express Concierge

To Whom It May Concern:

Our children reside in Oklahoma and South Carolina. As doting grandparents, we love to visit with the little ones, sometimes on a moment's notice. When the opportunity does arise, we immediately contact Brian to take care of our furry felines. He is always accommodating, always willing to help us, and a most pleasant and competent businessman...a true professional.

Rags and Scarlett, our four-legged family, have taken to Brian and welcome him into our home. Initially reluctant, Rags (the male) now waits patiently to be petted (and fed) with a warm, throaty purr for Brian. (Scarlett, the female, was always a pushover.) Rags' acceptance of someone other than my wife and I is amazing, as he spends a lot of time under the bed waiting for guests to leave "his" house. But not Brian! Rags loves to see Brian—a true testimony to his abilities with animals.

We are proud to call Brian a capable, warm, and helpful businessman, and prouder still to call him a friend. It is quite easy to sing his praises—he's that good—and we are very happy for him on this most auspicious occasion.

Congratulations!!!

Dean & Jessica Cole  
Bradenton