

30 April 2007

Re: Pet Express Concierge

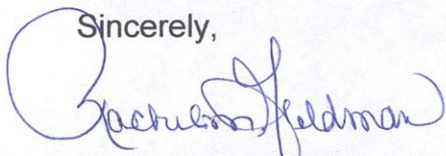
To Whom It May Concern:

Having just moved to Florida, I had no idea where anything was located. I learned the necessities quickly, but that was it. After several months of bathing our 'Sassy Girl', a beagle-basset mix, I realized I wasn't getting her a clean as a professional could. So, my fingers did the walking amongst the yellow pages. I came across several groomers, I called them, I asked questions, and was not comfortable with one or more of their responses. I tried one more, Pet Express Concierge, I liked the idea that they would pick up, groom, and bring back my dog. Since I still didn't know my way around Bradenton. I spoke with Brian Claybaugh. He was very professional and knowledgeable. We set up a meeting. Sassy Girl loved him.

Four years later, we are still very happy with Pet Express Concierge. We trust them completely. Brian has a key to our home. Enabling him pick up Sassy Girl when we are not at home. Brian is very professional, but he is now also a very good friend. We look forward to our weekly visits with him.

We highly recommend Pet Express Concierge. You will not experience there professionalism and knowledge with any other business. They treat each client as if though they were the only client. Very accomadating and an excellent rapport. We look forward to many more years.

Sincerely,



Rachel Feldman & Family